



# What is DrChrono Payments?

DrChrono Payments is an online payment processor integrated into your DrChrono software. There is no additional fee to access the payment feature, and minimal setup is required. DrChrono Payments makes it simple and convenient for patients to pay invoices online, encouraging prompt payments and increasing patient satisfaction.

## Why Online Payment Processing Matters



**1/3rd of healthcare consumers** are dissatisfied with their provider's digital billing process.

*Revcycleintelligence*



**36% of patients** have switched providers in the past two years due to costs and billing challenges.

*Electronic Health Reporter Survey*

## How Does It Work?



The provider creates a merchant account for one or multiple locations.



Patients are provided a payment portal via DrChrono OnPatient.



Patients can review and pay invoices on any device, anywhere.



Providers can manage transactions via the desktop or mobile app.

# How DrChrono Payments Benefits Your Practice



## Enhanced Revenue Cycle Management (RCM)

Over 96% of patient claims are paid within 60 days with DrChrono Payments. Request, receive, and process payments fast to keep your revenue stream robust.



## Streamlined Payments Workflow

Automate patient statements and payment acceptance, saving your office staff time daily and ensuring a steady, seamless revenue flow.



## Exclusive Pricing

DrChrono customers have access to exclusive credit card processing pricing. Our highly competitive rates are just 2.9% plus a small \$0.30 credit card transaction fee.



## Effortless Record Keeping

With a few clicks, you can create secure digital invoices that eliminate manual data entry and make storing and retrieving payment records simple.

## More Integrated Payment Features



### Merchant ID by Location

Create merchant IDs per location, so revenue flows to each location's bank account for accurate reporting.



### Text-to-Pay

Text payment links to patients so they can pre-pay before visits or can settle outstanding balances.



### Insurance Credit Card Payments

Process insurance issued credit cards to be reimbursed for care services given to insured patients.



### Electronic Receipts

Automatically send email or text receipts after appointments. Receipts are encrypted to ensure data security.



### Payments Subscriptions

Easily create custom payment plans for subscriptions and memberships to create predictable, recurring revenue, helping the practice maintain financial stability.



### Flexible Payment Options

Offer customized payment plans for patients, increasing access to care and accommodating patient needs.

## Get Started with DrChrono Payments

Activate your DrChrono Payments feature at no additional cost. Contact your account rep now and streamline your payment processing.

[Get Started with DrChrono Payments](#)